

Jeremy Thiery

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Citizenship: United States Citizen | **Clearance:** Top Secret (TS/SCI) Clearable / Ready for Adjudication

Work Preference: Remote / Work From Home (WFH) / Specialized Secure Remote Operations

PROFESSIONAL SUMMARY & REMOTE READINESS

Dual-Certified (Google IT & Cybersecurity) Professional with 10+ years of experience managing complex operational environments, technical troubleshooting, and system reliability. **Expert in remote systems administration and specialized secure home-office infrastructure.**

Demonstrated success in reducing system downtime by 20% and managing virtualized environments (VMware) independently. Highly disciplined with a clean background, fully prepared for SF-86 submission and immediate **Top Secret (TS/SCI)** adjudication. Proven ability to maintain 100% operational continuity in distributed, high-security work environments with minimal supervision.

CORE COMPETENCIES

- **Remote Infrastructure:** VPN Tunneling, Secure Remote Desktop (RDP), MFA/2FA Implementation, Home Network Security, Troubleshooting residential ISP connectivity.
- **Cybersecurity Operations:** Incident Response, Threat Identification, SIEM (Security Information and Event Management), Network Security, NIST Framework familiarization.
- **Infrastructure & Virtualization:** VMware ESXi/Workstation administration, Cloud Fundamentals (Azure/M365), DNS/DHCP Management.
- **Systems Administration:** Enterprise Windows (10/11) Deployment, Linux (Ubuntu/Debian) CLI, Active Directory (Users & Groups), Imaging/Ghosting.
- **Operational Leadership:** Project Management, Standard Operating Procedures (SOP), High-Stakes Decision Making, Crisis Communication.

REMOTE WORK & PHYSICAL SECURITY CAPABILITIES

- **High-Security Specialized Workspace:** Maintain a **dedicated, highly secured home office housed within a concealed, secret room** designed for maximum privacy and restricted access.

- **Biometric Access Control:** Entry to the secure workspace is governed by a **biometric hand-scanner system**, ensuring that only authorized personnel can access the terminal and sensitive hardware.
- **Network Isolation (Air-Gapped/Dedicated):** Equipped with a **private, dedicated network and independent internet circuit** completely isolated from the residential network. This configuration prevents cross-contamination of data and ensures 100% bandwidth availability for mission-critical tasks.
- **Physical Access Control:** Office environment features reinforced entry points and strict physical access controls to prevent unauthorized observation or entry, exceeding standard home-office requirements for sensitive data handling.
- **Self-Sufficiency:** Skilled in performing remote hardware/software diagnostics and independently maintaining local equipment uptime.

WORK EXPERIENCE

Culver's | Diamond, IL

Operations Lead / Team Member | 09/2025 – Present

Hours per week: 40

- **Operational Continuity:** Manage high-pressure production environments, ensuring 100% adherence to safety and quality protocols during peak-load periods.
- **Inventory Management:** Oversee complex logistics and FIFO rotation for high-turnover assets, ensuring zero-waste and 100% supply chain reliability.
- **Training:** Provide peer-to-peer training on operational standards and safety procedures to ensure team-wide compliance.

Axan Foods | Diamond, IL

Supervisor / Technical Liaison | 03/2020 – 08/2025

Hours per week: 40

- **Systems Reliability:** Acted as the primary Technical Liaison for onsite network and hardware issues; performed Tier I troubleshooting on routers and switches to maintain 99.9% business uptime.
- **Access Control & Security:** Managed Point-of-Sale (POS) administrative access and user permissions, ensuring secure financial transactions and data integrity.
- **Performance Optimization:** Identified and resolved recurring technical bottlenecks in the sales software, reducing checkout latency by 20% and increasing customer throughput.

- **Resource Management:** Leveraged proprietary inventory software to analyze stock trends, preventing over-provisioning and optimizing operational budget by 12% annually.

United Facilities (General Mills) | Wilmington, IL

Team Leader / Systems & Virtualization Operator | 12/2018 – 06/2019

Hours per week: 40

- **Virtual Environment Management:** Managed VMware-based instances of Red Prairie (WMS), monitoring system health to prevent service interruptions across a 24/7 industrial site.
- **Incident Management:** Responded to software hang-ups and picking-bay connectivity issues; utilized virtualization snapshots to restore system states, reducing downtime by 20%.
- **Data Quality Assurance:** Conducted real-time audits of picking data; reduced fulfillment error rates by 15% through the implementation of more rigorous verification workflows.
- **Supervisory Leadership:** Led a team of 15+ in a secure industrial environment, strictly enforcing safety protocols and data entry standards.

Kelly Services (DuPont) | Wilmington, IL

Equipment Operator / Special Projects | 12/2017 – 09/2018

Hours per week: 40

- **Priority Project Execution:** Selected for "Special Projects" based on technical aptitude; assisted in reconfiguring production workflows for high-priority government-adjacent shipments.
- **Industrial Safety:** Operated heavy machinery in high-risk environments with zero safety incidents, demonstrating the discipline required for sensitive facility access.

Versant Supply Chain | Joliet, IL

Inventory Control Specialist | 07/2014 – 08/2016

Hours per week: 40

- **Asset Tracking & Encryption:** Managed the intake and outbound scanning of high-value inventory; ensured physical and digital records matched with 100% accuracy.
- **Information Security:** Responsible for the secure handling and distribution of media assets, maintaining strict chain-of-custody protocols.

EDUCATION & CERTIFICATIONS

Merit America | Virtual | 09/2024

- **Google IT Support Professional Certificate:** Troubleshooting, Networking, OS Admin, Security Fundamentals.
- **Google Cybersecurity Professional Certificate:** SIEM Tools, Python for Security, Linux Command Line, SQL, IDS/IPS.

ITT Technical Institute | Orland, IL

- **A.A.S. in Information Technology – Multimedia** | 09/2010
- **A.A.S. in Information Technology – Web Design** | 09/2011

TECHNICAL SKILLS & TOOLS

- **Security Tools:** Wireshark, Tcpdump, Nmap, Splunk, VirusTotal, Chronicle (SIEM).
- **Programming/Scripting:** Python, SQL, Visual Basic, Bash.
- **Networking:** TCP/IP, DNS, DHCP, VPN, Firewalls, SSH.
- **Software/OS:** Windows Server, Linux (Ubuntu/Kali), Microsoft 365, VMware ESXi, Adobe CC.

SECURITY CLEARANCE READINESS

- **Financial Integrity:** Clean financial history; no bankruptcies or major defaults.
- **Adjudication Ready:** Documentation for residence history, employment, and references prepared for SF-86.